



Guidance for Transit Passengers to Help Keep Themselves and Other Passengers Safe

Below are best practices and tips to help transit agencies and passengers reduce the risk of transmission of COVID-19. Gypsy Wind Coach has adopted the following practices as part of our safe operation during these unprecedented times. Passengers are required to abide by municipal or local health board by-laws that regulate the use of public transit.

Symptomatic and COVID-19-exposed Passengers

Passengers who exhibit signs and symptoms should refrain from boarding the coach.

Anyone who has symptoms associated with COVID-19 or has travelled outside the country within the last 14 days or has had close contact with someone who has tested positive for COVID-19, should not enter the coach. Personal or private transportation should be arranged, where possible.

For the benefit of all passengers, Gypsy Wind Custom Coach is implementing passive screening by hanging posters at the coach entrance and asking people with symptoms to refrain from entering or boarding. Entrance to the coach is for the intended persons only. NO GUESTS will be permitted on the coaches.

Please leave a distance of 2 metres between yourself and the driver.

Gypsy Wind Custom Coach will be gathering contact information for any person entering the coach for contact tracing purposes for Public Health.

Physical Distancing

Passengers are recommended to:

- Maintain a minimum of 2 metres (6 feet) of distancing between people as part of their journey.
- Maintaining a 2-metre distance on transit vehicles may not be practical or possible, use physical barriers to assist with distancing. Close the door between the driver and the passengers. Close bunk curtains or doors to coach areas.
- Avoid physical contact (e.g., handshakes, hugs, etc.).
- Refrain from using the jump seat / passenger seat located at the front door of the coach.

Face Coverings or Non-medical Masks

To help reduce the transmission of COVID-19, it is highly recommended that coach passengers wear a face covering or non-medical mask at all times during their travels. This is particularly important when physical distancing cannot be maintained.

Hand Hygiene

Frequent hand washing with water and soap for at least 20 seconds or using an alcohol-based hand sanitizer limits the risks of transmission especially:

- After entering the coach.
- Before touching the face (e.g., eyes, nose, mouth).
- After coughing, sneezing or wiping the nose.
- Before and after eating.
- Before and after handling or touching shared objects and surfaces that are frequently touched (e.g., doorknobs).
- After using the bathroom.
- Before and after using PPE.

As maintaining the availability of alcohol-based hand sanitizer or disinfectant wipes may not always be possible, passengers are encouraged to carry and use their own alcohol-based hand sanitizer while on board the coach. Initial stock will be provided. Depending on the use by the CLIENT and the availability of replacement opportunities, stock may be limited. Tap water is available in limited quantity on board the coach, please use sparingly by turning taps off while lathering and then back on to rinse hands. Our drivers have been directed to top up water tanks and drain grey water tanks as often as practically possible.

Payment

- Whenever possible, avoid exchanging paper products (receipts, correspondence).
- Favour contactless correspondence (e.g., emails, apps, e-transfers).

Respiratory Etiquette

At all times during their journey, passengers are recommended to respect respiratory etiquette by:

- Covering their mouth and nose when coughing or sneezing using the crook of their elbow or tissues that are immediately discarded in the appropriate disposal receptacle, followed by performing hand hygiene.
- Practicing frequent hand hygiene
- Not touching their mouth, nose or eyes with their hands

Driver Duties / UVC Disinfection

Drivers will be able to do a 'frequently touched' area sterilization and UVC blacklight sterilization only if **no one else** is on board the coach. Though very effective, UVC blacklight exposure can cause health risks. The UVC blacklight process takes approximately 1 hour to perform and we ask that passengers not interrupt this process. A cleaning and UVC schedule can be organized and agreed upon in consultation with the tour manager and the driver. Passengers are asked to use lined garbage facilities for all waste, especially cups, utensils and paper products. Surface areas (counter tops, tables, etc) will need to be clear of objects for cleaning to occur.